

Feedback from Tools for Change using Creative Groupwork – South Australia, 23rd June 2010

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		13	
Length in days		1	
No. of completed evaluations		11	85%
Expectation?	Yes	11	100%
	Partly	0	0%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	11	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	2	18%
	Great	5	82%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	3	27%
	Great	5	8
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	3	27%
	Great	5	8
Handouts	not enough	0	0%
	Ok	5	45%
	very useful	6	55%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 55% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

What topic/issue has been the most important for you?

- Early engagement of groups
- Learning styles
- Learning styles
- Importance of continuums
- The continuum in ways to engage group participation
- Creative tools to use in groupwork
- Strategic questioning
- Learning styles – thinkers etc and the continuum
- Continuum line
- Explaining the continuum, most training/workshops do it without explaining why
- Groupwork learning styles

What topic/ issue has been the least important for you?

- Focal/conflict – coz I am familiar with it
- None
- All important
- Learning styles
- ANEC
- None
- N/A

What impact will this training have on your work?

- It has given me a range of tools and approaches regarding interacting successfully with resistant clients
- Understanding group dynamics/ engaging the group depending on their learning styles
- More reflective
- Having more confidence and knowledge in being able to run a group to be autonomous
- Major impact
- It has been a revelation! I will use all of the techniques and exercises at some stage I hope
- As we are about to develop a new group series, fantastic/insightful
- High, provided me with a different insight
- Give me some confidence to start groupwork
- I will be more aware of the dynamics of groupwork

Any other comments about the training course

- Be aware of how generalizations (e.g. about gender hardwired predispositions) are/may be taken as literal and absolute by uneducated audiences, otherwise, excellent use of activities to complement good content
- Good to have the chance to consider/ reflect on practice
- Loved it!
- Informative
- Brilliant