

Feedback from Tools for change using creative groupwork – Hobart, Wednesday 28th July 2010

Feedback from the end of course evaluation form

		Course feedback	Percentage	
No. of participants		33		
Length in days		1		
No. of completed evaluations		24	73%	
Expectation?	Yes	20	83%	
	Partly	3	13%	
	No	0	0%	
Level of training	Too High	2	8%	
	Just Right	21	88%	
	Too Low	1	4%	
Facilitators Attitude - Poor	1	0	0%	
	2	0	0%	
	Okay	3	2	8%
	4	4	17%	
	Great	5	18	75%
Facilitators Knowledge - Poor	1	0	0%	
	2	1	4%	
	Okay	3	1	4%
	4	4	17%	
	Great	5	17	71%
Way the workshop was run - Poor	1	0	0%	
	2	1	4%	
	Okay	3	3	13%
	4	5	21%	
	Great	5	15	63%
Handouts	not enough	0	0%	
	Ok	6	25%	
	very useful	18	75%	

Key outcomes

- 83% of participants thought the workshop *achieved what they expected*.
- 88% of the participants thought the workshop was pitched at the right level.
- 92% of participants reported the facilitator's attitude was *very good to great*.
- 88% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 84% of participants reported the way the course was run was *very good to great*
- 75% of participants who completed evaluations reported the handouts were very useful

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- Want more ideas that are useable and more complex theory
- Expected more about creative practices

What topic/issue has been the most important for you?

- Tools and advice to keep groups going.
- First session/theory.
- Re-iterating the scaling question.
- Group strategies.
- All – but need time to evaluate.
- Scaling
- Disclosing own personal stories – very powerful!
- Learning/participation
- Understanding different styles of learning/participating
- Safety-risk
- I like practical stuff
- Types of thinking
- Recognising and breaking down skills – taking risks
- Understanding of group dynamics
- Group dynamics
- Groupwork
- Focal conflict model/strategic questioning
- Group leadership skills and what makes an effective leader. Strategic questions. Different learning styles.
- Reminding about different styles of engaging
- Importance of creativity (making it accessible)
- Learning styles and incorporating their positions into group dynamics.
- The information on the structure of groups and the phrases (safety-risk) and tips to use to transition.
- First session/theory
- Re-iterating the scaling question.

What topic/ issue has been the least important for you?

- Small groups
- Conversation ropes
- Information on learning styles (interesting though)
- Some of the activities/role-plays were confusing in the initial – not suited to a highly vulnerable target group

What impact will this training have on your work?

- Will be really useful as we develop our youth program
- Impact on clients and staff
- A better understanding of which way to go.
- Help conduce more professionalism in groups.
- More confident.
- More confident in delivering groups
- Currently don't run groups, informative for possibility in the future.
- Learnt skills in strengths based training
- Open up area around different ways to work with clients

- It has given me more information about groupwork which has given me more confidence to work in groups.
- It has been great to validate my knowledge and expand these ideas.
- Quite a bit.
- Given greater focus to the potential of the groupwork I already do.
- Will certainly help us think differently about how we are doing our groupwork.
- To do it with greater quality and involve our clients feedback much more.
- Good reminder to stay focused and have fun
- Huge impact as it will be used straight away and is a boost as program work without support is hard yakka!
- Motivation to take knowledge back to work place and put skills into practice
- The handouts will be incorporated and referred to in my planning
- More confidence facilitating groups
- I certainly have received quite a few more ideas to use in my courses. Very positive ideas. I am currently using a lot of these tools so it was a great way to know I was on track.
- Can use some of the tools – more understanding of the theory – revisiting this was useful.
- I will use the scaling questions and 5 column approach and other strengths perspective tools more often.

Any other comments about the training course

- At times I found it hard to understand as having no experience with group work.
- Thank-you Andrew, I found the course very helpful and relevant.
- Great example of methods to use relevant for use in an array of groups
- It was great with a great group of professionals!
- Was valuable, but could have covered more.
- The facilitator was great due to a mixture of fun, energy, enthusiasm, knowledge and ability to engage the group members. A+++