

## Feedback from Strengths Based Practice – Hobart, Tuesday 27<sup>th</sup> July 2010

### Feedback from the end of course evaluation form

		Course feedback	Percentage	
<b>No. of participants</b>		26		
<b>Length in days</b>		1		
<b>No. of completed evaluations</b>		22	85%	
<b>Expectation?</b>	<b>Yes</b>	<b>19</b>	<b>86%</b>	
	Partly	3	14%	
	No	0	0%	
<b>Level of training</b>	Too High	0	0%	
	<b>Just Right</b>	<b>19</b>	<b>86%</b>	
	Too Low	3	14%	
<b>Facilitators Attitude - Poor</b>	1	0	0%	
	2	0	0%	
	<b>Okay</b>	3	14%	
<b>Great</b>	<b>4</b>	<b>4</b>	<b>18%</b>	
	<b>5</b>	<b>15</b>	<b>68%</b>	
	<b>Facilitators Knowledge - Poor</b>	1	0	0%
	2	0	0%	
	<b>Okay</b>	3	2	9%
	<b>4</b>	<b>4</b>	<b>18%</b>	
<b>Great</b>	<b>5</b>	<b>16</b>	<b>73%</b>	
	<b>Way the workshop was run - Poor</b>	1	0	0%
	2	1	5%	
<b>Okay</b>	3	1	5%	
	<b>4</b>	<b>7</b>	<b>32%</b>	
	<b>Great</b>	<b>5</b>	<b>13</b>	<b>59%</b>
<b>Handouts</b>	not enough	0	0%	
	Ok	5	23%	
	<b>very useful</b>	<b>17</b>	<b>77%</b>	

### Key outcomes

- 86% of participants thought the workshop *achieved what they expected*.
- 86% of the participants thought the workshop was pitched at the right level.
- 86% of participants reported the facilitator's attitude was *very good to great*.
- 91% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 91% of participants reported the way the course was run was *very good to great*
- 77% of participants who completed evaluations reported the handouts were very useful

## **Qualitative feedback**

### **Has the training program covered what you expected? If partly or no, why?**

- Practical approaches not covered as yet.
- I had no expectations
- Unsure what to expect

### **What topic/issue has been the most important for you?**

- New tools to use with clients.
- The validation of the importance of strengths based training.
- All interesting – reinforce recovery.
- Learning about scaling questions and how they can illicit particular responses from people in an unusual way. A new concept for me.
- Hearing others experience with the challenges found when pursuing strengths based practice.
- Reinforcing principles of strengths based practice. HOPE.
- Application of the rating scale in good setting.
- All interesting.
- Reinforced the recovery process and the client centred approach to care. Importance of peer support.
- How strengths based practices should be applied with clients, work challenges and personal development. Individual client appraisal.
- All interesting.
- Emphasis on strengths based practice.
- Different ways to connect.
- H.O.P.E
- Tools e.g. scaling questions, 5 column problem solving.
- Use of body, mind, heart, spirit scaling. Client story and small group processing.
- Setting up scale to evaluate where the client is and going to aim at.
- Group continuum
- Reviewing personal client.
- Wellness.
- Scaling, strengths approach generally.
- How to use the strength based training in my work place.

### **What topic/ issue has been the least important for you?**

- The info which is grounded in solution focused therapy which I am already very familiar with.
- The general philosophy.
- Larger group discussions.
- Too much small group work.

### **What impact will this training have on your work?**

- More confidence to try new things.
- Greater understanding of strengths based training.
- More awake strengths.
- Am definitely enthusiastic to incorporate what I have learnt into my practice.
- It has refreshed my memory of the practice and I will strive to focus on it's use.
- Given me more confidence to continue and remind me of what strengths based practice is really about – the positive perspective of clients.
- Will help me focus on strengths more.
- Will cause some changes to take place, different perspectives.
- More confidence in working with clients. More knowledge of resources out there.

- Much more confidently.
- Build confidence in strengths based training.
- We already use a great degree of strengths based practice, but we can always use more.
- To think and focus of what best for the client and how to get there.
- Huge – I will give a presentation to colleagues as well as use it on a daily basis in program.
- Hopefully increase positivity and see the best of the clients I work with.
- Encouraged me to be more pro-active with management of the organisation for which I work.
- A better understanding of what I need to achieve.
- Affect groupwork.
- Unsure.
- Will be a great tool for moving forward and practicing with a strengths based approach.
- It will be very useful.

**Any other comments about the training course**

- Best course I have attended in a long time. Would be interested in future courses.
- More practical examples would benefit – it is challenging thought because everyone’s group/program is different.
- Loved the staircase tool. Very helpful to view whole organisation from strengths based perspective.
- Thank-you
- Good location, food. Good to get out of seat for a bit. Not a big fan of heaps of group work, reminds me of school, but facilitated well is not so bad!
- Thank-you to Anglicare. Very much at the forefront of offering relevant training to the sector.
- Good stuff.
- Very good.
- Learnt different ways to work with clients.
- Venue not conducive to group of this size.
- Acoustics in room are poor (group sessions noisy)
- Great opportunity to consolidate knowledge.