

**Feedback from 'Effective Group Leadership'
Block 1 & Block 2
Location: Nowra
Facilitator: Andrew King**

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		13	
Length in days		3	
No. of completed evaluations		13	100%
Expectation?	Yes	13	100%
	Partly	0	0%
	No	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	2	15%
	Great	5	85%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	0	0%
	Great	5	13
Way the workshop was run - Poor	1	0	0%
	2	0	0%
	Okay	3	0%
	4	1	8%
	Great	5	12
How confident as a group leader	1	0	0%
	2	0	0%
	3	0	0%
	4	1	8%
	5	4	31%
	6	6	46%
	7	1	8%
	8	1	8%
Three day blocks	Too short	1	8%
	Just right	12	92%
	Too long	0	0%
Handouts	not enough	0	0%
	ok	3	23%
	very useful	10	77%

Key outcomes for block 1

- 100% of participants thought the workshop *covered what they expected*.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*
- 92% of the participants thought the three day blocks were *just right*
- 77% of participants who completed evaluations reported the handouts were *very useful*

Qualitative feedback

Has the training program covered what you expected? If partly or no, why?

- N/A.

What topic/issue has been the most important for you?

- Building basis for evaluation of group – mental map dynamics.
- Groups are about relationships.
- Group dynamics vs processes.
- Excelled yourself! Covered what I wanted for the team, Mental Map – refresh, all of it to be honest!
- Connecting individually to group members.
- Camp fire.
- Mental map and FC model, allonomous vs autonomous.
- The practical – dynamics, conflict focal model, group stages.
- FC model.
- Dynamics – group discussions, actually running the group.
- Fiscal conflict model and mental map.
- Dynamics.
- The processes.

What topic/ issue has been the least important for you?

- Group goals.
- None.
- Assessment 1.
- Nothing really, it just has to seep in. Lots of information but just this side of too much.
- Nil.
- Just some of the words used at times – I wasn't sure I understood, but nothing was not important.
- Group development stages.

Feedback from 'Effective Group Leadership' Block 2 2011

Location: Nowra
Facilitator: Andrew King

Feedback from the end of course evaluation form

		Course feedback	Percentage
No. of participants		13	
Length in days		3	
No. of completed evaluations		13	100%
Expectation?	Yes	13	100%
	Partly	0	0%
	No	0	0%
Level of training	Too High	0	0%
	Just Right	13	100%
	Too Low	0	0%
Facilitators Attitude - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	1	8%
Great	5	12	92%
Facilitators Knowledge - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	0	0%
Great	5	13	100%
Way the workshop was run - Poor	1	0	0%
	2	0	0%
Okay	3	0	0%
	4	3	23%
Great	5	10	77%

Key outcomes

- 100% of participants thought the workshop *achieved what they expected*.
- 100% of the participants thought the workshop was pitched at the right level.
- 100% of participants reported the facilitator's attitude was *very good to great*.
- 100% of participants reported the facilitator's knowledge of the subject was *very good to great*.
- 100% of participants reported the way the course was run was *very good to great*

Qualitative feedback from block 2

Has the training program covered what you expected? If partly or no, why?

- N/A

What topic/issue has been the most important for you?

- All good.
- Continual change.
- The focal conflict model.
- The evolution of group dynamics.
- Immediacy in groups.
- Relationships are more important than content.
- Focal conflict model.
- Group life – processes.
- All of them.
- Running a group and being a participant in one particular exercise was the best learning.
- Dynamics, focal conflict model.
- Lots of the topics – focal conflict model, dynamics, and immediacy were probably the most important.

What topic/ issue has been the least important for you?

- Co-leadership.
- Ethics.
- None – all were important and I will use.
- All good.
- Co-leadership.
- All relevant.
- All elements were valuable.
- Ethics.
- None – all were very relevant to my work.
- Evaluation.

What impact will this training have on your work?

- Think more about issues in group work and how to do group.
- Give a common language for discussion with colleagues.
- It has already changed the way I work, and helped to make me more confident in group leadership.
- Impact my leadership in groups in so many ways; planning and direction, activities, evaluation.
- Bolsters my enthusiasm and conscientiousness towards running groups.
- This training has helped me to be more aware of my potential and how it can be regained.
- I will change the way I do groups but also be more aware of the hidden issues/agendas that are at play.
- Huge impact inside work confines and beyond.
- It has made me more aware and given me the skills to be confident.
- It has changed my perception of group work. I feel more connected to it and the processes and subtle changes that occur.
- It will impact/has impacted my delivery of group work. I've rewritten my group work already and been encouraged at the response.
- Huge impact. My group work will never be the same. I feel so much more equipped and that groups that I facilitate will be much richer for the learning.

Any other comments about the training course

- Thank you.
- The course was very good, Andrew is a very experienced trainer and very good at his work.
- Andrew is perhaps the best 'trainer' I have experienced across many years of being in this trade. 10/10 to Andrew with thanks.
- Great training, great group of people.
- Thought Andrew did a great job.
- Energising, expertly presented. Andrew is born to do this. Thank you.
- Thank you Andrew.
- Awesome, very powerful.
- Maybe too much theory. It has been the most beneficial training for our agency I have seen.